

C-Updates



The *C-Updates* is an info sheet to provide you with changes (and at times, reminders) regarding the COVID-19 virus and our “new normal”. *C-Updates* will be produced on an as-needed-basis, and sometimes that could be daily. If you have questions, please discuss those with your Frasier Liaison when they contact you. Or you may email questions to feedback@frasiermeadows.org and a staff member will get in touch with you.

April 2, 2020

Frasier has identified a third case of COVID-19 on our campus. This new case is unrelated to either of the first two cases and is of a different circumstance. We want to explain this in a bit more detail so it is understood. The residents, who live in The Peaks North, 3rd floor, had family guests arrive prior to the quarantine for a scheduled three-week visit. When the quarantine was initiated, they were informed that all parties would need to adhere to the rules of the quarantine if they were to complete their visit as planned. This was agreed upon and has been in place.

One of the non-resident family members has tested positive for COVID-19 and is currently hospitalized. The Frasier residents and their remaining family member are currently in strict isolation, monitoring themselves, and in contact with the Department of Health and with Frasier.

Frasier has initiated a contact-tracing of the parties and any involved residents have been notified. Fortunately, the quarantine rules were closely adhered to and there has been minimal, if any, outside contact with other residents.

The timeline for this case is unusual and it is very difficult to determine where any exposure might have occurred. The visitors have done their own tracing of contacts as well, and have had no known exposure to COVID-19 prior to their arrival at Frasier, which was before the quarantine was implemented.

As you can imagine, this is a difficult situation for our residents who have a loved one in the hospital—and have chosen not to visit that family member out of an abundance of caution. We are working with the family who remain in isolation at Frasier to manage the day-to-day activities such as mail, trash removal and other essential functions. We want to stress to all Frasier residents and their families who will read this that there has been minimal to no contact with other residents and that they are now in strict quarantine for 14 days and will not be leaving their apartment.

Frasier Entry Points

REMINDER: ALL workers—employees, vendors, and health care services personnel—and deliveries **MUST only use either the main entrance at The Peaks at 350 Ponca Place or the entrance at The Meadows at 4950 Thunderbird Drive.** Workers and deliveries using any other entrances (to include resident patios) are NOT ALLOWED (whether that person has a FOB or not) and is a direct VIOLATION of the measures we have in place for infection control.

Questions About Campus-wide Testing

We have received a few questions about whether or not Frasier will conduct campus-wide testing for COVID-19 now that we have confirmed positive cases on our campus. We felt it was important to address this for the entire community.

The protocol of testing nearly 500 residents and approximately 300 staff members to determine those infected is not realistic nor possible with the lack of test kits you have likely heard about through various news sources. Even if we did have available kits, testing a population that doesn't meet testing criteria with no concerning symptoms would be a poor use of resources and is simply not recommended by our state and local health departments.

We are following their guidance in enforcing a no-visitors policy, eliminating communal dining and discontinuing group activities along with all of the other mitigation protocols in place, and in a conversation with the state epidemiologists yesterday, we feel confident we are doing everything possible to minimize overall risk. These practices, along with adhering to the strict social-distancing protocol, practicing excellent hand hygiene and staying away from others is the BEST way to keep yourself healthy.

If, at some point in the future, we have a resident who is symptomatic, tests positive and is not sick enough to be hospitalized, we have developed a protocol to isolate that individual and implement the quarantine process. Again, we would work closely with our Public Health Partners and follow their guidance. As with most things pertaining to COVID-19, this may change - but this is what we have been instructed to do now and we are following CDC guidelines at this moment.

Trash

UPDATE: In addition to putting your meal containers, tissue, napkins, and paper towels in the TRASH, please throw away disinfecting wipes into TRASH as well, and not compost.

Emergency Call Pendants

CLARIFICATION: Residents need only to wear their emergency call pendants when leaving home— to get mail or to go outside. In addition, the pendants must be worn so they are visible for detection from the call system. That means NOT wearing the pendants under clothing.