

# COMING TO FRUITION

2019 Annual Report



# Letter from THE PRESIDENT & CHAIR

#### Greetings!

Welcome to the 2019 Frasier Annual Report! It was a year filled with many highs and achievements.

The theme of this year's report, "Coming to Fruition," was especially evident throughout this past year. The completion of Frasier Forward, our nearly five-year master plan and expansion, came to completion, for all intents and purposes, at the close of 2019 — just in time to welcome new residents in The Prairies at the start of 2020. After so many years, it was a culminating time to see the fruits of our labor become realized for our residents to enjoy. We are so very proud and honored of the work, support, flexibility, and patience that our residents, staff, and building partners exhibited to get us to that point.

Looking outward, Boulder continues to benefit from what we sow. The programs we offer to our residents and what we give back to the larger Boulder community, our many cultural events, and our commitment to sustainability, improve lives in countless ways. Many of these programs are made possible or made better by the generosity of our donors, whose commitment to Frasier remains a source of our strength.

Together, we strive to make the Boulder community a better place because Frasier is here.

Sincerely,

Timothy A. Johnson President and CEO

Kaye Howe Chair, Frasier Board of Trustees



TIMOTHY A. JOHNSON



KAYE HOWE

# **OUR VISION**

We will be the first choice for those seeking residential and serving them. We will continue to contribute to the health, expansion of quality care, and support for our members an



I health care services and for employees committed to happiness, and well-being of seniors through innovation, d the greater community.

# As of July 1, 2020 BOARD OF TRUSTEES

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#### TRUSTEES

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# As of July 1, 2020

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Megan Thomas Director of Assisted Living and Memory Support

Angie Twist Director of Hospitality

Travis Weed Director of Environmental Services

Rose Whitley Director of Marketing





# FRASIER **FORWARD**

# Reaping the Fruits of Our Labor



fter nearly five years of research, design, development, demolition and construction, our master plan expansion, Frasier Forward, came to fruition, for all intents and purposes, at the close of December 2019. "Sowing" this project since 2015, after the devasting impact of the 2013 flood, Frasier is now "whole" again and reaping the rewards of our hard work.

Frasier Forward was a massive project that expanded livable space on our campus and our amenities to help meet the growing needs of our current and new residents, and the local senior community.

Pinkard Construction, our construction partner, completed the project. Our successful history with them goes back several decades on a variety of projects. Being familiar with our campus and our residents facilitated the construction, while under the challenge of building in and about an existing community. At the height of construction in the summer of 2019, there were more than 350 construction workers on campus working feverishly to complete the project by year's end — which they did!



Frasier invested over \$100 million and enhanced or added almost 350,000 square feet to our campus. Major aspects of the project included:

## THE PRAIRIES

New independent living building with 98 well-appointed apartments.

### THE CANYONS CENTER

New 300-seat arts and education multi-use venue with a 42-seat movie theater.

#### EXPANDED WELLNESS CENTER

New 25-meter exercise/lap pool added, and renovated fitness areas and existing therapy pool.

## NEW AND REFURBISHED DINING VENUES

South Fork, North Fork, and Mayme's Market.

#### RENOVATED COMMUNITY SPACES

Front main lobby, front entrance, HillTop lounge, library, gift shop, resident business space, and conference rooms. The completion of this massive expansion could not have occurred without the expertise of our partners: HCM Architects, Pinkard Construction Company, IDA Interior Design, Tim Dreessen Enterprises, Ziegler Capital Markets, and Retirement Dynamics.

Most importantly, it was the patience, flexibility, and understanding of our residents and staff that led to the success of Frasier Forward. Frasier is incredibly grateful for their support and engagement during the entire multi-year process.













# The Prairies Welcomes NEW RESIDENTS

The Prairies will welcome over 160 new residents by the time move-ins are complete in the summer of 2020. Residents began to move in on January 6, 2020, and Julianne, "Jill" Anderson was one of the very first. In her own words, Jill describes why she moved to Frasier and what that means for her.



"I moved on the first day of The Prairies' opening, after being on the wait list for about 10 years. Frasier was always my choice from the beginning. I have so many friends and neighbors living here, even before I signed up for my apartment. I was able to visit and share many Frasier events with my friends even before I moved in. Thus, when I arrived, it felt like home already. I call Frasier my senior sorority!!"

# An evening with TEMPLE GRANDIN

Frasier residents and staff had the "grand" opportunity to spend a lovely evening with Dr. Temple Grandin in The Canyons Center at Frasier on August 20, 2019.

Over 200 attended and enjoyed Dr. Grandin's discussion on "It Takes All Kinds of Minds." Prior to her presentation, many mingled with Dr. Grandin during a social hour and enjoyed delicious appetizers and beverages from Frasier Dining Services.

Dr. Grandin is a prominent, best-selling author and speaker on both autism and animal behavior. Her worldwide reputation as a leader in the field of humane animal handling and autism advocacy has propelled her into one of the nation's most distinguished groups—the American Academy of Arts and Sciences.

She is a professor of Animal Science at Colorado State University as well as a tireless advocate of autism awareness and the importance of intellectual diversity.



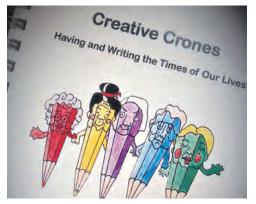
# Women writers publish CREATIVE CRONES

Women writers at Frasier banded together to self-publish *Creative Crones, Having and Writing the Time of Our Lives,* a compilation of essays and short stories representing aspects of their lives.

The impetus for creating this book was the life stories writing class held at Frasier taught by University of Colorado instructor Naomi Rachel. The book is a delightful potpourri of memoir pieces depicting 20th century life as lived by the 16 women writers. Resident and one of the authors, Barbara Farhar, proposed the idea of self-publishing the stories the class generated. Designing and printing the book was a group effort, too. Fellow writer and artist Pat Geraghty designed the artwork for the cover, while Frasier resident John Harris assisted Farhar in printing the book.

The authors were thrilled to sell the book and have a reading at The Boulder Book Store in December 2019.





# Centenarians catch up REUNITED AFTER 25 YEARS



Frasier resident Betty Bangs (left), 101, enjoyed catching up with her long-time friend, Barbara (right), 100. These dear college friends reunited in October 2019 after not seeing each other for more than 25 years! The two met as freshmen in 1936 at William Woods University. They were delighted to see each other after so many years, enjoyed reminiscing and shared laughs. Sadly, Betty passed away in April 2020; she is dearly missed. She was a resident of Frasier for almost 20 years.

# Team Frasier BREAKS RECORD!

The 5th Annual Boulder Walk to End Alzheimer's was held on Saturday, August 10, 2019 on the campus of CU-Boulder. Frasier was, once again, honored to be the Platinum Sponsor for the Walk. Team Frasier raised more money and had more walkers than ever! Frasier raised a little over \$25,000, and over 70 walkers joined in on the fun.

To help raise money for the Alzheimer's Association, many fundraisers were hosted by various Frasier departments over the summer leading up to the Walk. Pastoral Care Services raised the most money, and the most entertaining event had to be the Dunk Tank put on by Human Resources.

# Frasier was awarded first place in fund raising for senior living communities for the 2019 Boulder Walk!



Additionally, our business partners gave a total of \$10,000 to Team Frasier: Pinkard Construction, Haynes Mechanical, Groove Entertainment, Harris Dewart General Contractors, Morrison Community Living, ARI, DG Construction, and Native Edge Landscaping. We are grateful for their generosity.

Lastly, at the post-Walk celebration, Frasier was awarded first place in fund raising for senior living communities for the 2019 Boulder Walk!

The Walk to End Alzheimer's is the world's largest event to raise awareness and funds for Alzheimer's care, support and research. Held annually in more than 600 communities nationwide, this inspiring event calls on participants of all ages and abilities to reclaim the future for millions.







# M.D. TO MASTER CARPENTER ...and everything in between

On August 29, 2019, at the Annual Frasier Volunteer Appreciation Celebration, Dr. Charles, "Charlie", Aumiller was awarded the 2019 Betty and Bill Fischer Service to the Community Award. His children were able to attend the ceremony, much to Charlie's delight. This annual award was created to honor a resident for their service to Frasier, and to greater community in general. The award was named after the inaugural recipients, Betty and Bill Fischer.



Whether as a pediatrician at Boulder Community Hospital or a volunteer physician serving the citizens of Dushanbe, Tajikistan, Charlie has embodied this award by dedicating his life to serving, helping, and improving the lives of his community.

Since arriving on campus in 2006, Charlie has served Frasier in varied ways. He enthusiastically contributes to the wellbeing of the community through the Spiritual Life Committee and as a Gift Shop volunteer. Moreover, he is best-known as the "unofficial master carpenter" of Frasier — always readily and quietly stepping up to help when any woodworking need arises. He is a tireless champion and shepherd of the Frasier Wood Shop.

The Frasier Board of Trustees recognized Charlie for his lengthy and dedicated service with sincere gratitude and appreciation through a Board Resolution.

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# HERITAGE CLUB AND DONOR Appreciation Dinner

The Canyons Center, Frasier's then newly opened spacious arts and education venue, was a most welcome and sophisticated setting on August 15 for the 2019 Heritage Club and Donor Appreciation Dinner.

A record attendance of nearly 90 residents, Board members, staff and guests enjoyed cocktails and an elegant meal before the highlight of the evening: hearing from keynote speaker, The Honorable Joe Neguse, U.S. Representative for the 2nd Congressional District. Rep. Neguse shared his experiences and insights on life as a freshman congressman and discussed the initiatives he was promoting for congressional action. The audience enjoyed the impromptu question-and-answer session that followed.

Frasier President Tim Johnson, Vice President for Philanthropy and Social Responsibility Karla Rikansrud, and Frasier Board Chair Kaye Howe also addressed the group with words of appreciation.

The dinner recognizes Heritage Club members—those who have included Frasier in their estate plans or have accumulated giving of \$25,000 or more — and those donors whose accumulated giving totals \$5,000 or more.



It is an honor and privilege to thank you, Heritage Club members and Frasier donors, for your meaningful and ongoing support!





# A reflection of our values SOCIAL RESPONSIBILITY AT FRASIER

Frasier is a 501(c)(3) nonprofit, missiondriven organization. We follow high standards of fiscal integrity and focus on long-term stability and cost control.

Social Responsibility is a Frasier value. As a charitable organization we are also responsible to the broader Boulder community. We extend our mission by reaching out and sharing our resources with the greater Boulder community for the benefit of the community.

Donations, detailed on the following pages, provide educational support to our staff, support our musical partnership with the CU School of Music, and ensure residents who have outlived their resources remain safe and secure here at Frasier. Our spiritual life and artistic programming are also generously supported.

The following data is from fiscal year 2019.

# Highlights of Our Social Engagement:

Hosted community health improvement Provided training for • Low Vision 26 caregivers of a loved one living with memory loss.

Community Health Education / Support Groups

support groups which were open to the public:

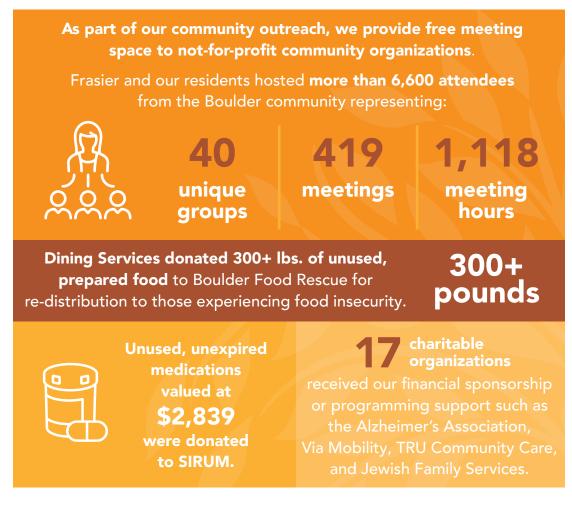
- Caregivers (general)
- Parkinson's/Parkinson's caregiver
- Huntington's Disease caregivers
- Alzheimer's Pilots/Co-Pilots
- Tremble Clef Singers

## Health Professions Education—Clinical Rotations and Internships

Provided a total 1,375 hours of clinical training for nursing, CNA, and social work students from Colorado Christian University, Front Range Community College, Regis University, Compass Nursing Arts, and Metro State University.

1,375 hours

## In-Kind and Charitable Donations



# Free and Discounted Care to Persons Unable to Pay



# Frasier's Residents Assistance Fund (RAF) supports those members who outlive their resources.

Throughout this year, two Frasier residents have used RAF funds to supplement their living expenses each month. Subsidized care of Medicaid Beneficiaries

In an average month in fiscal year 2019, 12 Medicaid patients were cared for in our Summit Care Center.



Our philanthropic mission is to foster our culture of giving that affords opportunities to benefit the residents of Frasier, our employees and the greater community.

# A reflection of our values GIVING AT FRASIER

Our philanthropic mission is to foster our culture of giving that affords opportunities to benefit the residents of Frasier, our employees and the greater community. As a reflection of our values, our culture of giving impacts all elements of the Frasier community. Frasier charitable funds are used to enrich the lives of our residents and community—by funding projects, programs and services.

In 2019 our residents, family, staff, and friends generously gave over \$425,000 to Frasier's non-profit programs.

Restricted gifts fall into three categories that reflect our values:

**CARING FOR OTHERS** Supporting programs and services that emphasize caring and concern for the well-being of others – including all residents across our campus and staff members.

**LIVING LIFE TO THE FULLEST** Funding our vibrant and robust programs that focus on quality of life for all residents – including their physical, social, and spiritual wellbeing.

**BUILDING FOR THE FUTURE** Building a caring, stable and lasting organization—including long-term programs, and our two endowment funds.

Frasier's endowment funds have been established to ensure our legacy and meet the future needs of the organization. Endowment funds include: Chaplaincy and Staff Scholarship.

**Unrestricted gifts** are welcomed and always used to meet the greatest need on our campus.

# January 1 – December 31, 2019 FRASIER CONTRIBUTORS

**\$100,000+** Johanna and John Egan\* Trust

**\$50,000 - \$99,999** Anonymous State of Colorado

#### \$10,000 - \$49,999

Mary Jane Hall\* Betty A. O'Brien\* Bill Thornburg\*

#### \$5,000 - \$9,999

Deea & John Frisbie Ann & Bob Murtha\* Pinkard Construction Jean L. Wainwright\*

#### \$1,000 - \$4,999

Anonymous Mariette Anderson\* Patricia & Charles Anderson Ellen & Dean Boal Louise & Bill Bradley\* Maggie Butler **Beverly Carrigan** Gale & Ben Chidlaw Susan Evans Irma Galusha\* & **Bob Harrington\*** Janet & Ted Grenda Kaye Howe Kris & Tim Johnson Janet Klemperer & Pete Palmer Jean & Harold Leinbach Dorothy Myers Anne & Dick Norwood Ed Putzier\* Judith & James Rhoads

Karla Rikansrud Patti & Bob Ritzen Beatriz & Juan Roederer Estate of Daniel Sloan\* Linda & Doug Snook Jean Stahly John Wahr Alice Dodge Wallace\* Janet Winquest Nurit & Jim Wolf Stu Wright

## \$500 - \$999

Anonymous Dorle Andres Harlev Brown Kevin Bunnell Sharon Caulfield Kathaleen Cook Ellen Cotts\* Kate & Crif Crawford Maxi & Heinz Damberger Louise & Robert Dudley Mary Finley Marilyn Fisher Jane Jenkins Robert Kehoe Michelle McParland Anne & Dick Norwood Margaret Picher Estate of Ellen Rankin The Siegel Family Trust James Topping Judy & Bill Tucker Jo & Bill Waite Muriel Woods

#### LESS THAN \$499

Anonymous Gale Adair\* Flodie Anderson Kate & Gerald Bacus Rachel & Jim Bender Corrine Brase Janet Brewer Molly Briggs Sherry & Harold Bruff Marion Buchenroth Caplan & Earnest LLC Pat Carden David Chadwick **Community First** Foundation James Cook Mary Dancs Joan & Pete Dawson Shirley & Jack Deeter Mary Dickerson Anne Dyni Ja Elliott Jane Engel Alicelee Ewan Penny Fest Marty Frick Carol Gerlitz Lvnn Gilbert Elizabeth Godrick Jean Gore Mickey Greenberg Barbara Hanst Julia Herring Nancy & Alex Herzog Flaine Hiebert Judy Holleman & Marky Lloyd

# January 1 – December 31, 2019 FRASIER CONTRIBUTORS

Jenny Houghtaling JoAnne & Chuck Howe\* Betty Hoye & John Truhlar Mary & Bob Ide Janice Imig Kay Johnson & Monica Schuler Karen & Jonathan Jones JoAnn Joselyn Kiwanis Golden Nuggets Club Lanelle Krueger Marilyn Krysl & Bill Wood Llyn Lankford Joyce Leiper Heather & Wes LeMasurier Carolyn & Leo LeSage Nikki Lewis Kerry Lightenburger **Evelyn Lindquist** Helen Longley Susan & Bill Marine Nancy & Robert Mehler Ruth Meyer **Robert Parella** Lois Prestrud Donald Putzier Mary Jo & Lyal Quinby Beau Rezendes Gail Rowe **Dorothy Rupert** Meelen Russell Ruth Sachnoff Inge & Tad Sargent Louise Savage Priscilla Scholten

Pat Sewall Harriet Simons David Slack Carol & Courtland Spicer Margaret Stahl Eleanor Stimac Rebekka Struik Barbara Sullivan Bruce Thompson Nancy & Eben Tilly Patricia Tyson Elaine & Philip Waggener George Wallace Western Interstate Commission for Higher Education Donna & Dan Wilder Marjorie Worth

#### MEMORIALS

In Memory Of: All residents who passed away this year Kathaleen Cook Ja Elliott Barbara Hanst Karla Rikansrud Patti & Bob Ritzen Carolyn & Courtland Spicer Nurit & Jim Wolf

Robert Adair Gale Adair

Wilmar Bernthal Kate & Crif Crawford

#### **Ron Cotts**

Flodie Anderson Kate & Crif Crawford JoAnn Joselyn

Frank Eddy Bill Thornburg

Dottie Field Patricia Tyson

Wallace D. Finley Mary Finley JoAnn Joslyn

Irving Garson Muriel Woods

Martha Gibb Anonymous James Cook

Patricia Hadley Kate & Crif Crawford Maxi & Heinz Damberger Susan & Bill Marine

Charles Jenkins Jane Jenkins

Maude Jensen Dorothy Rupert

Jean Johnson Patricia Sewall

Marie Johnson Carol Gerlitz

Trish Judd Louise & Bill Bradley

\*Indicates resident Heritage Club members who have designated Frasier in a bequest or other planned gift and/or individuals whose cumulative gifts total \$25,000 or more.

Larry Lankford Llyn Lankford

Breck Loza Jean L. Wainwright

Bernice Mock Caplan & Earnest LLC Janice Imig Western Interstate Commission for Higher Education

Elmer O'Brien Betty O'Brien

RC Parrish Flodie Anderson Mary & Bob Ide

Jean Putzier Ed Putzier

#### Harry Reed

Flodie Anderson Kate & Crif Crawford Marty Frick Jean Gore Mickey Greenberg Kaye Howe Betty Hoye & John Truhlar Mary & Bob Ide Evie Lindquist Mitch Stahl Janet Winquest

#### Joe Robb

Heather & Wes LeMasurier Patty Roecker Louise & Bill Bradley

Anne Rowan Patricia Tyson

Joan Siegel Anonymous

Mildred Steward Slack David Slack

Lois Thompson Bruce Thompson

Judith "Judy" Andres Uban Dorle Andres

Jack Wainwright Jean L. Wainwright

William "Bill" Wainwright Jean L. Wainwright

Stewart Wallace Alice Wallace

#### HONORARIUMS

*In Honor of:* All Frasier Residents Karla Rikansrud

David Bernstein Rebekka Struik

Molly Briggs Bob Ritzen

Bobbie Harms Molly Briggs Kelsey Hill Rebekka Struik

Mary McViney Barbara Sullivan

Bob Murtha Ann Murtha

Lynn Nadel Rebekka Struik

Summit Care Nurses & CNAs The Siegel Family Trust

Ed Putzier Donald Putzier

Memory Care RAs The Siegel Family Trust

Bob Ritzen Rebekka Struik

Every effort has been made for accuracy. Please excuse any errors. We are truly grateful for your support.

# THAT'S A WRAP! Frasier vans get a makeover



In 2019, two of Frasier's large passenger vans were "wrapped" in photography that depicts the area's beautiful surroundings. One of the vans features an image of Long Lake that resident photographer Pete Dawson captured.

There are plans to wrap Frasier's third passenger van which will showcase photography from another resident, Charlie Anderson.

Transportation head driver, Omid Dolati (pictured above), shows off one of the Frasier vans that received a long overdue make-over.



# **FY 2019 FINANCIALS**

	As of June 30:	
ASSETS	2019	2018
Current Assets	\$ 44,437,618	\$ 48,076,715
Assets limited as to use	5,406,177	5,286,650
Investments-restricted	24,539,117	83,329,895
Property and Equipment, net	147,434,137	82,710,345
Total Assets	\$ 221,817,049	\$ 219,403,605
LIABILITIES AND NET ASSETS		
Current Liabilities	\$ 8,773,405	\$ 5,996,927
Long-term debt	140,202,069	142,038,671
Deferred resident entrance fees	33,445,280	31,237,658
Refundable entrance fees	10,959,359	10,054,565
Annuities payable	42,574	10,206
Deposits	5,349,831	5,282,761
Total Liabilities	\$ 198,772,518	\$194,620,788
Net Assets	23,044,531	24,782,817
Total Liabilities and Net Assets	\$ 221,817,049	\$ 219,403,605

	For the Years Ended June 30:	
STATEMENT OF OPERATIONS	2019	2018
Revenues, gains and other support	\$ 25,823,151	\$ 24,136,568
Less: Direct patient and resident care General and Administrative expenses	20,604,612 7,206,528	21,324,070 4,837,331
Total expenses and losses	27,811,140	26,161,401
Operating income Other Income (Loss):	(1,987,989)	(2,024,833)
- investment return - unrealized gain on interest rate SWAP - loss on early extinguishment of debt	241,666	2,219,377
Change in unrestricted net assets	(1,746,323)	194,544
Change in net assets with Donor restrictions	8,037	126,669
Change in net assets Net assets, beginning of year	\$ (1,738,286) 24,782,817	\$ 321,213 24,461,604
Net assets, end of year	\$ 23,044,531	\$ 24,782,817

Frasier undertakes an annual financial examination as performed by an independent auditor engaged by the Board of Trustees. The financial information compiled above is based upon the most recent audited financial reports. Copies of the comparative annual audited financial statements as of June 30, 2019 and for the one-year period then ended, the accompanying footnote disclosures and the independent auditors report to the Board of Trustees are available upon request of the Frasier's Chief Financial Officer.



350 Ponca Place | Boulder, CO 80303 303.499.4888 | FrasierMeadows.org

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